

The screenshot shows the Microsoft Dynamics CRM interface for the Agency Supervisor Dashboard. At the top, there is a navigation bar with 'Microsoft Dynamics CRM', 'HFS MFP', and 'Dashboards'. A search bar is located on the right with the placeholder text 'Enter Search Item'. Below the navigation bar are several charts and tables.

**MFP Cases by Day:** A horizontal bar chart showing cases not contacted for more than 10 days. The x-axis is 'CountAll (MFP Case)' ranging from 0 to 30. The y-axis is 'Day (Created On)' with dates from 9/24/2014 to 11/24/2014.

**MFP Cases by Stage:** A funnel chart showing all engaged cases. The total count is 18. The stages are: INFORMED (2,480), CONTACT (551), PRE-TRANSI... (523), and TRANSITION.

**Activities by Owner:** A horizontal bar chart showing activities for team members. The x-axis is 'CountAll (Subject)' ranging from 0 to 3. The y-axis is 'Owner' with names: Nathaniel (3), Evelyn (2), Kathy (1), Lindsay (1), Julie (1), and Tonia (1).

**Unassigned Table:** A table with columns: Case Number, Must Contact..., First Name, Last Name, RIN (Participant), Date Of Birth (...), and Sta. It lists several cases, including MFP-002310 (Jenni), MFP-008331 (Brian), MFP-000001 (Ruth), and MFP-003915 (Mich).

**My Activities Table:** A table with columns: Subject, Regarding, Activity Type, Date Created, Activity Status..., Owner, and Priority. It lists re-referral notices with details like REF-000019, REF-000034, etc., all assigned to Pete Vaughn.

Click HFS MFP to navigate to referrals, activities, or cases

Complete a global search by entering information in this box and click enter (cases, referrals, activities, facilities)

Dashboard Name - Click the arrow to change dashboards

This chart shows a breakdown of activities by your team members

This chart shows a breakdown of your agency's cases that are late for follow up

This chart shows a breakdown of all your agency's engaged cases

Click the box icon to open a new window showing the view. This can be done for charts too!

You can quick search by typing here and pressing enter. First name, last name or Case number.

This list shows all new referrals – once assigned they will be removed from this list

All re-referral notices will show up in your activity list here. Once completed they will be removed from this list

Click a case number to go directly to the case

Click a column heading to sort on that column