

**Illinois Department on Aging  
Certified Providers for  
Emergency Home Response Service**

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The following agencies have been certified by the Illinois Department on Aging as authorized providers for the Emergency Home Response Service for the Community Care Program. You should use this list to create a provider rotation list for clients that have no preference in providers.

**\*\* Please note that all but 1 company are now certified to provide cellular EHRS services. (IDOA will notify CCUs when ADT's unit is available)**

**ADT Home Health Security Services Contract # EHR0700205**

Address: 32100 U.S. Hwy 19, North  
Palm Harbor, Florida 34684  
Referrals by phone: 1-877-456-1787 X 4702  
Referrals by fax: 1-877-666-4390 or 1-866-224-3936  
Contact Person: Yoland Barnes  
Email: ybarnes@adt.com  
Service Area: Statewide

**American Medical Alert Company (AMAC) Contract # EHR0700201**

Referrals by phone: 1-800-770-5355  
Referrals by fax: 1-708-444-7318  
Contact Person: Marcha Osgood, Office Manager  
Service Area: Statewide

**\*\*\*Cellular unit available**

**CST your Link to Life (GTL, Incorp. d/b/a CST your Link to Life) Contract #EHR1100208**

Address: CST your Link to Life  
27475 Meadowbrook Road  
Novi, MI 48377-3532  
Referrals by Phone: 1-888-557-4462  
Referrals by email: referrals@cstltl.com  
Referrals by Fax: 1-800-325-5145  
Contact Person: Heather Sellar, Executive Director 1-888-557-4462 Ext.5489  
Jamie Jones, Care Center Director 1-888-557-4462 Ext 5586  
Email: [contracts@cstltl.com](mailto:contracts@cstltl.com)  
Service Area: Statewide

**\*\*\*Cellular unit available**

**Guardian Medical Monitoring Contract #EHR0800207**

Address: 18000 West 8 Mile Road  
Southfield, MI 48075  
Referrals by phone: 1-888-349-2400  
Referrals by fax: 1-877-205-3621  
Contact Person: Marie Warunek  
Email: [sf-hc@guardianalarm.com](mailto:sf-hc@guardianalarm.com)  
Service Area: Statewide

**\*\*\*Cellular unit available**

**HealthCom (Carelink) Contract # EHR0700204**

Address: 1600 West Jackson Street  
Sullivan, IL 61951  
Referrals by phone: 1-800-525-6237 ext 220  
Referrals by fax: 1-800-392-9042  
Contact Person: Tricia Reifsteck, Client Services (Ext. 220)  
Email: [triciar@healthcominc.com](mailto:triciar@healthcominc.com)  
Service Area: Statewide

**\*\*\*Cellular unit available**

**Lifeline Contract # EHR0700202**

Address: Lifeline Government Services, Mail Stop 28  
111 Lawrence Ave  
Framingham, MA 01702  
Referrals by phone: 1-800-368-2925  
Referrals by fax: 1-800-548-7695  
Contact Person: Kathy Kennedy, 1-800-368-2925 (Ext. 3157)  
Contract Manager: Audra Tella, 1-508-988-1868  
Email: [GSD.SouthCentral@philips.com](mailto:GSD.SouthCentral@philips.com)  
Service Area: Statewide  
Account Manager: Matt Lisovitch 330-207-9140 (Statewide)

**\*\*\*Cellular unit available**

**Valued Relationship Incorp. (VRI) Contract #EHR0700206**

Address: VRI  
330 Progress Road  
West Carrollton, OH 45449  
Referrals by phone: 1-800-860-4230  
Referrals by email: [referrals@monitoringcare.com](mailto:referrals@monitoringcare.com)  
Referrals by fax: 1-800-692-8189 Attention: Intake  
Contact Person: Barbara Greenwood, Territory Manager, Northwestern, Central & Southern  
Illinois Office: 1-800-860-4230 Ext. 30198  
Direct Line: 217-246-6793  
Dave Luken, Territory Manager, Northeastern Illinois  
Office: 800-860-4230 Ext. 30192  
Direct Line: 937-608-0327  
Email: [bgreenwood@monitoringcare.com](mailto:bgreenwood@monitoringcare.com)  
[dluken@monitoringcare.com](mailto:dluken@monitoringcare.com)  
Service Area: Statewide

**\*\*\*Cellular unit available**